



A patient support program that offers a range of services throughout your XOLREMDI® (mavorixafor) treatment journey



Once you are enrolled in X4Connect, our dedicated team is available to support you



X4Connect Care Coordinators

Help you investigate insurance coverage and navigate prior authorizations, appeals, and financial support options you may be eligible for



X4 Nurse Educators*

Provide one-on-one education and resources to you and your family about XOLREMDI and your condition; email X4NurseEducator@x4pharma.com for information



X4Connect Specialty Pharmacists

Answer questions you may have about your XOLREMDI prescription

For more information call X4Connect at 844-X4CNNCT (844-942-6628) Monday-Friday, 8am-8pm ET

*X4 Nurse Educators are employed by X4. Nurse Educators do not offer medical advice and do not replace discussions with your physician.



For eligible patients* X4Connect provides financial assistance programs:

Copay Assistance

If you have commercial insurance such as through an employer, you could pay as little as \$0 for XOLREMDI up to a maximum annual limit

Quick Start Program

If you experience a delay in insurance coverage, the Quick Start Program can provide a free temporary supply of XOLREMDI

Patient Assistance Program

If you are uninsured or underinsured, the Patient Assistance Program can provide XOLREMDI at no cost

Bridge Program

If your insurance coverage changes, the Bridge Program can provide a free temporary supply of XOLREMDI

Talk to your healthcare provider about enrolling in X4Connect today. Enroll in 3 simple steps:

- 1 Your healthcare provider completes the X4Connect enrollment form with your prescription
- 2 You review and sign the form to receive support services from X4Connect
- 3 Your healthcare provider sends us the form, and X4Connect will take it from there

If you did not sign the enrollment form, call X4Connect to enroll over the phone.

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*Terms and conditions apply to all financial support options. X4 reserves the right to modify or discontinue these programs at any time. Full terms and conditions provided prior to enrollment.



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